## PAYMENT REMINDERS

Payment Due Date. All payments shall be in the billing currency of the issued card. Your Payment Due Date is at least 21 days after your statement cut-off date. If it falls on a holiday or non-banking day, the payment due date shall be automatically moved to the next business day. Please contact our 24-hour Customer Service at 898-7088 if you still have not receive your SOA a week before your usual Payment Due Date.

## ROBINSONS MASTERCARD TABLE OF FEES AND RATES

| Annual Fee (Principal) | PHP2,000 Classic / PHP3,000 Gold (Waived on 1st Year) |
| :--- | :--- |
| Annual Fee <br> (Supplementary) | PHP1,000 Classic / PHP1,500 Gold (Waived on 1st Year) |
| Retail Monthly Interest <br> Rate / Finance Charge | $3.5 \%$ based on actual calendar days |
| Cash Advance Monthly <br> Interest Rate | $3.75 \%$ based on actual calendar days |
| Cash Advance Fee | PHP600 or 3\% of the cash amount availed, whichever is higher. <br> Additional PHP500 if transacted over-the-counter. |
| Late Payment Fee | PHP850 or Unpaid Minimum Amount Due (MAD), whichever is lower |
| Overlimit Fee | PHP750 per occurrence |
| Refund Fee | $1 \%$ of the refund amount or PHP100, whichever is higher, for every <br> refund request |
| Account Maintenance <br> Fee | PHP200 or an amount equivalent to the credit balance, whichever is <br> lower will be charged to accounts with credit balance that are closed <br> or with no activity for the past 12 months. |
| Installment Pre- <br> Termination Fee* | PHP550 or 5\% of the remaining principal balance, whichever is higher |
| Gaming Fee | 5\% of the amount transacted |
| Statement Reprinting Fee | PHP100 per request for printing and delivery of monthly statement |
| Bank Certification Fee | PHP100 per copy and delivery of the bank certificate <br> (effective November 1, 2019) |
| Returned Check Fee | PHP1,500 for every returned check |
| Cash2Go Processing Fee | PHP125 will be charged for every approved Cash2Go transaction |
| Balance Conversion <br> Processing Fee | PHP100 will be charged for every approved Balance Conversion <br> transaction |
| Foreign Exchange | All charges, advances, or amounts in currencies other than Philippine <br> Peso (PHP) shall be converted to PHP. Transactions in US Dollar, <br> Hong Kong Dollar, Japanese Yen, Euro, Singapore Dollar, Australian <br> Dollar, British Pound, Canadian Dollar, Chinese Yuan, Swiss Francs <br> and Danish Kroner shall be converted using the foreign exchange <br> selling rate of Metropolitan Bank and Trust Company on transaction <br> posting date. Transactions denominated in currencies other than the <br> aforementioned shall be converted using Mastercard's currency <br> conversion rate at the time of posting. All converted transactions shall <br> be charged Mastercard's assessment fee plus 2.5\% processing fee, <br> the rate of which may be adjusted from time to time. The assessment <br> fee shall likewise apply to transactions involving foreign currencies <br> converted to PHP at point of sale, whether executed in the <br> Philippines, abroad, or online. Service fees may also be charged to <br> cover costs incurred to discharge the amount(s) due Mastercard <br> and/or acquiring bank and/or foreign merchant affiliates. |

[^0]
## IMPORTANT ADVISORY ON FINANCE CHARGES

Effective June 1, 2019, finance charges will no longer be imposed on your current billing cycle's purchase transactions calculated from the previous cycle's statement cut-off date. Interest or Finance Charges (FC) shall now be computed based on the unpaid balance as of the given cut-off date and shall continue to be imposed until the outstanding balance and applicable interest are fully paid. Interest will be computed as follows:
a. Card Member's previous outstanding balance as reflected in the current Statement of Account (SOA) computed from a day after the cut-off of the previous SOA to a day before the payment transaction date, plus
b. Card Member's previous outstanding balance less payment/s made and any credit adjustments computed from the payment transaction date to the beginning of the next statement cut-off.
c. Interest on Cash Advances are computed from the transaction date to the next statement date.

Sample Computation:
Statement Cut-off:
Previous Statement Date:
Current Statement Date:
Next Statement Date:
Previous Outstanding Balance
Payment Transaction Date:
Payment Due Date:
Payment Amount:
Monthly Finance Charge Rate:
Annual Finance Charge Rate:

Every 1st of the month
May 1, 2019
June 1, 2019
July 1, 2019
Php50,000.00
June 22, 2019
June 22, 2019
Php10,000.00
3.50\%
$42.00 \%$ based on a 360 -day period


[^1]
[^0]:    Payment of only the minimum amount due or any amount less than the total amount due for the billing cycle/period would result to the imposition of interest and/or other charges.
    *Applies to merchant installment, Cash2Go, Balance Transfer and Balance Conversion.

[^1]:    (a)

    Php50,000.00 x 20/360 days $\times 42.00 \%$ (June 2 to June 21)
    $=$ Php1,166.67
    b
    (Php50,000.00-10,000.00) x 10/360 days $\times 42.00 \%$ (June 22 to July 1)
    $=$ Php 466.67
    Finance Charges to appear in the next statement
    = Php1,633.34

